

Curricular internship

Company/Authority (business name and CF-Vat number):	UNIPLACES
Training project: Objectives, descriptions of the activity	<ul style="list-style-type: none"> • Deal with requests and inquiries from students from all over the world that are going to study in another country and supporting them in finding their new home; • Support students through their Booking experience, by helping and inspiring them to find in Uniplaces the perfect place for them on our site; • Be part of a commercial and service-oriented team, both responding to inbound calls and performing outbound - check details for students and check availability with landlords; • Liaise with other teams to come up with solutions, identify and escalate priority issues, in order to avoid customer and operational impact; • Find properties for students who had their original booking canceled; • Be supportive and helpful to students around the world, prepare them for the best time of their life. • Understand seasonal trends and work within them to ensure maximum occupancy; • Daily reports on your activity and be accountable for your contribution to the team's effort.
Internship insertion Area/sector: (optional)	Sales
Required formation: Specify the courses of study	Lingue straniere per la comunicazione internazionale, Traduzione, Scienze della mediazione linguistica, Lingue e culture per il turismo
Requirments required: <ul style="list-style-type: none"> • Language knowledge; • Computer knowledge; • Other; 	<ul style="list-style-type: none"> • Fluent/Native in German and English (other Fluent in German + English (Portuguese/Spanish/Italian as extra languages are considered a plus!)) • We don't expect a specific background or set of experiences, as long as you're a top performer in every task and job you enroll! • Strong organization and execution skills - multi-tasking is your first nature; • Drive for high performance and smashing targets - You keep pushing, trying new approaches, and never give up; • Great communication skills - usually you introduce

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	<p>everyone around and make sure everyone is at ease. You get comfortable in communication face to face, over the phone, or in writing;</p> <ul style="list-style-type: none"> You're patient and you never lose your temper, even under pressure; Open-minded and tolerant working with peers and customers from different nationalities and backgrounds.
Indicative start date of the internship:	To be defined
Duration of the internship: (in months)	
Indicative time: (No more than 40 hours a week)	To be defined
Place of the performance: (headquarter, branch)	Remote
Availability of travel :	If desired
Monthly participation allowance :	
Other pre-concerned facilities : (goods , food ...)	
End date of the announcement :	
Email to forward the curricula:	<p>Apply here: https://uniplacescareers.recruitee.com/o/bookings-agent-internship-german-speaker or to carolina.madaleno@uniplaces.com</p>

The company will carry out the first selection based on the curricula. The pre-selected candidates will be called to a cognitive and in-depth interview. University credits are subjects to the approval of bachelor degree course councils after evaluation of congruence and on the basis of the documentation presented